

## INSTITUTE FOR HEALTH INSURANCE AND MANAGED CARE OF NIGERIA 2020 ACADEMIC CALENDAR

### PROFESSIONAL COURSES JAN. FEB. MAR. APR. MAY. JUNE. JULY. AUG. SEPT. OCT. NOV. DEC

<b>HEALTH INSURANCE AND MANAGED CARE ADMINISTRATION</b>	27-31	24-28	24-28	20-24	12-16	16-20	21-25	25-29	22-26	20-24	24-28	1-31
<b>ASSOCIATE COURSE IN HEALTH INSURANCE AND MANAGED CARE</b>	26-30	24-28	26-28	23-29	12-16	16-20	21-25	25-29	22-26	20-24	24-28	1-31
<b>LEGAL SYSTEMS IN HEALTH INSURANCE AND MANAGED CARE</b>	26-30	24-28	26-28	23-29	12-16	16-20	21-25	25-29	22-26	20-24	24-28	1-31
<b>HEALTHCARE UTILIZATION MANAGEMENT</b>	26-30	24-28	26-28	23-29	12-16	16-20	21-25	25-29	22-26	20-24	24-28	1-31
<b>HEALTH ECONOMICS</b>	26-30	24-28	26-28	23-29	12-16	16-20	21-25	25-29	22-26	20-24	24-28	1-31
<b>RISK MANAGEMENT IN HEALTH INSURANCE AND MANAGED CARE</b>	26-30	24-28	26-28	23-29	12-16	16-20	21-25	25-29	22-26	20-24	24-28	1-31
<b>CALL CENTER MANAGEMENT</b>	26-30	24-28	26-28	23-29	12-16	16-20	21-25	25-29	22-26	20-24	24-28	1-31
<b>CORPORATE AFFAIRS AND GOVERNANCE</b>	26-30	24-28	26-28	23-29	12-16	16-20	21-25	25-29	22-26	20-24	24-28	1-31
<b>CLAIMS AND MEDICAL BILLING IN HEALTH INSURANCE AND MANAGED CARE</b>	26-30	24-28	26-28	23-29	12-16	16-20	21-25	25-29	22-26	20-24	24-28	1-31
<b>FINANCE AND INVESTMENT SYSTEMS</b>	26-30	24-28	26-28	23-29	12-16	16-20	21-25	25-29	22-26	20-24	24-28	1-31
<b>FUND MANAGEMENT IN HEALTH INSURANCE AND MANAGED CARE</b>	26-30	24-28	26-28	23-29	12-16	16-20	21-25	25-29	22-26	20-24	24-28	1-31
<b>EFFECTIVE NEGOTIATION SKILLS IN HEALTH INSURANCE AND MANAGED CARE</b>	26-30	24-28	26-28	23-29	12-16	16-20	21-25	25-29	22-26	20-24	24-28	1-31
<b>AUDIT SYSTEMS IN HEALTH INSURANCE AND MANAGED CARE</b>	26-30	24-28	26-28	23-29	12-16	16-20	21-25	25-29	22-26	20-24	24-28	1-31
<b>UNIVERSAL HEALTHCARE COVERAGE SYSTEM</b>	26-30	24-28	26-28	23-29	12-16	16-20	21-25	25-29	22-26	20-24	24-28	1-31
<b>LEADERSHIP AND MANAGEMENT IN HEALTH INSURANCE AND MANAGED CARE</b>	26-30	24-28	26-28	23-29	12-16	16-20	21-25	25-29	22-26	20-24	24-28	1-31
<b>QUALITY AND ENROLLEE MANAGEMENT IN HEALTH INSURANCE AND MANAGED CARE</b>	26-30	24-28	26-28	23-29	12-16	16-20	21-25	25-29	22-26	20-24	24-28	1-31
<b>QUALITY ASSURANCE IN HEALTH INSURANCE AND MANAGED CARE</b>	26-30	24-28	26-28	23-29	12-16	16-20	21-25	25-29	22-26	20-24	24-28	1-31
<b>MANAGEMENT INFORMATION SYSTEM IN HEALTH INSURANCE AND MANAGED CARE</b>	26-30	24-28	26-28	23-29	12-16	16-20	21-25	25-29	22-26	20-24	24-28	1-31
<b>PATIENT CENTRED HEALTHCARE SYSTEM</b>	26-30	24-28	26-28	23-29	12-16	16-20	21-25	25-29	22-26	20-24	24-28	1-31
<b>HMO START - UP PACKAGES</b>	26-30	24-28	26-28	23-29	12-16	16-20	21-25	25-29	22-26	20-24	24-28	1-31
<b>BRANDING AND BUSINESS DEVELOPMENT</b>	26-30	24-28	26-28	23-29	12-16	16-20	21-25	25-29	22-26	20-24	24-28	1-31
<b>MARKETING SYSTEMS IN HEALTH INSURANCE AND MANAGED CARE</b>	26-30	24-28	26-28	23-29	12-16	16-20	21-25	25-29	22-26	20-24	24-28	1-31
<b>HEALTH INSURANCE/MANAGED CARE PROJECT MANAGEMENT</b>	26-30	24-28	26-28	23-29	12-16	16-20	21-25	25-29	22-26	20-24	24-28	1-31
<b>CUSTOMER SERVICE/RELATIONSHIP MANAGEMENT</b>	26-30	24-28	26-28	23-29	12-16	16-20	21-25	25-29	22-26	20-24	24-28	1-31
<b>ELECTRONIC MEDICAL RECORDS SYSTEM</b>	26-30	24-28	26-28	23-29	12-16	16-20	21-25	25-29	22-26	20-24	24-28	1-31
<b>ACTUARIAL SYSTEM AND MANAGEMENT</b>	26-30	24-28	26-28	23-29	12-16	16-20	21-25	25-29	22-26	20-24	24-28	1-31
<b>UNDERWRITING AND PORTFOLIO MANAGEMENT</b>	26-30	24-28	26-28	23-29	12-16	16-20	21-25	25-29	22-26	20-24	24-28	1-31
<b>AUDIT AND CONTROL MANAGEMENT</b>	26-30	24-28	26-28	23-29	12-16	16-20	21-25	25-29	22-26	20-24	24-28	1-31
<b>TOTAL QUALITY MANAGEMENT</b>	26-30	24-28	26-28	23-29	12-16	16-20	21-25	25-29	22-26	20-24	24-28	1-31
<b>ARTIFICIAL INTELLIGENCE AND LOGIC MODELS</b>	26-30	24-28	26-28	23-29	12-16	16-20	21-25	25-29	22-26	20-24	24-28	1-31
<b>MONITORING AND EVALUATION</b>	26-30	24-28	26-28	23-29	12-16	16-20	21-25	25-29	22-26	20-24	24-28	1-31

## INTERPERSONAL SKILLS

### TEAM MANAGEMENT AND LEADERSHIP

### EMOTIONAL INTELLIGENCE AND LEADERSHIP

### CHANGE MANAGEMENT AND STRATEGIC MANAGEMENT

### PRODUCT DEVELOPMENT/MANAGEMENT

### PROCUREMENT MANAGEMENT

### CONTRACT IMPLEMENTATION AND MANAGEMENT

### OPERATIONS AND RISK MANAGEMENT

### RESEARCH AND DEVELOPMENT IN HEALTH INSURANCE AND MANAGED CARE

### TECHNOLOGY AND INNOVATION IN HEALTH INSURANCE AND MANAGED CARE

<b>TEAM MANAGEMENT AND LEADERSHIP</b>	26-30	24-28	26-28	23-29	12-16	16-20	21-25	25-29	22-26	20-24	24-28	1-31
<b>EMOTIONAL INTELLIGENCE AND LEADERSHIP</b>	26-30	24-28	26-28	23-29	12-16	16-20	21-25	25-29	22-26	20-24	24-28	1-31
<b>CHANGE MANAGEMENT AND STRATEGIC MANAGEMENT</b>	26-30	24-28	26-28	23-29	12-16	16-20	21-25	25-29	22-26	20-24	24-28	1-31
<b>PRODUCT DEVELOPMENT/MANAGEMENT</b>	26-30	24-28	26-28	23-29	12-16	16-20	21-25	25-29	22-26	20-24	24-28	1-31
<b>PROCUREMENT MANAGEMENT</b>	26-30	24-28	26-28	23-29	12-16	16-20	21-25	25-29	22-26	20-24	24-28	1-31
<b>CONTRACT IMPLEMENTATION AND MANAGEMENT</b>	26-30	24-28	26-28	23-29	12-16	16-20	21-25	25-29	22-26	20-24	24-28	1-31
<b>OPERATIONS AND RISK MANAGEMENT</b>	26-30	24-28	26-28	23-29	12-16	16-20	21-25	25-29	22-26	20-24	24-28	1-31
<b>RESEARCH AND DEVELOPMENT IN HEALTH INSURANCE AND MANAGED CARE</b>	26-30	24-28	26-28	23-29	12-16	16-20	21-25	25-29	22-26	20-24	24-28	1-31
<b>TECHNOLOGY AND INNOVATION IN HEALTH INSURANCE AND MANAGED CARE</b>	26-30	24-28	26-28	23-29	12-16	16-20	21-25	25-29	22-26	20-24	24-28	1-31

## INTERNATIONAL COURSES

### EXECUTIVE CERTIFICATE PROGRAM IN HEALTH MANAGEMENT

### EXECUTIVE CERTIFICATE PROGRAM IN QUALITY MANAGEMENT

### EXECUTIVE CERTIFICATE PROGRAM IN EMERGENCY MANAGEMENT IN HEALTH INSURANCE AND MANAGED CARE

### HEALTH RISK ADMINISTRATION IN HEALTH INSURANCE AND MANAGED CARE

### PROJECT MANAGEMENT IN HEALTH INSURANCE AND MANAGED CARE

### HEALTH INFORMATION MANAGEMENT IN HEALTH INSURANCE AND MANAGED CARE

### HUMAN RESOURCE PERFORMANCE MANAGEMENT IN HEALTH INSURANCE AND MANAGED CARE

<b>EXECUTIVE CERTIFICATE PROGRAM IN HEALTH MANAGEMENT</b>	26-30	24-28	26-28	23-29	12-16	16-20	21-25	25-29	22-26	20-24	24-28	1-31
<b>EXECUTIVE CERTIFICATE PROGRAM IN QUALITY MANAGEMENT</b>	26-30	24-28	26-28	23-29	12-16	16-20	21-25	25-29	22-26	20-24	24-28	1-31
<b>EXECUTIVE CERTIFICATE PROGRAM IN EMERGENCY MANAGEMENT IN HEALTH INSURANCE AND MANAGED CARE</b>	26-30	24-28	26-28	23-29	12-16	16-20	21-25	25-29	22-26	20-24	24-28	1-31
<b>HEALTH RISK ADMINISTRATION IN HEALTH INSURANCE AND MANAGED CARE</b>	26-30	24-28	26-28	23-29	12-16	16-20	21-25	25-29	22-26	20-24	24-28	1-31
<b>PROJECT MANAGEMENT IN HEALTH INSURANCE AND MANAGED CARE</b>	26-30	24-28	26-28	23-29	12-16	16-20	21-25	25-29	22-26	20-24	24-28	1-31
<b>HEALTH INFORMATION MANAGEMENT IN HEALTH INSURANCE AND MANAGED CARE</b>	26-30	24-28	26-28	23-29	12-16	16-20	21-25	25-29	22-26	20-24	24-28	1-31
<b>HUMAN RESOURCE PERFORMANCE MANAGEMENT IN HEALTH INSURANCE AND MANAGED CARE</b>	26-30	24-28	26-28	23-29	12-16	16-20	21-25	25-29	22-26	20-24	24-28	1-31

## ANNUAL WORKSHOP/INDUCTION & AWARD CEREMONY (LAGOS, NIGERIA) 31ST JULY, 2020

## ANNUAL CONFERENCE/INDUCTION & AWARD CEREMONY (ABUJA, NIGERIA) 6TH NOVEMBER, 2020